



TEAM PERUVIAN CARGO  
TU CARGA EN BUENAS MANOS

## QUALITY POLITICS

CODE: TPC-OB-SGC-001

VERSION: 02

APPROVAL DATE: JUNE 2024


At TEAM PERUVIAN CARGO SAC, we have extensive experience in the market, providing cargo agency service for export and import operations by maritime and air, and land transport service locally and nationally from Callao, Peru.

Consistent with our purpose of providing a quality service, we commit to the following:

- Ensure the satisfaction of our customers needs by keeping communication channels continuously operational.
- Comply with legal and other requirements applicable to our organization
- Motivate and involve all staff in business development focused on providing quality service to customers.
- Constantly seek the effective fulfillment of our services and continuous improvement in the Quality Management System at TEAM PERUVIAN CARGO.

We assume the voluntary compliance of implementing, maintaining and continuously improving the efficiency of our Quality Management System *from Senior Management to our stakeholders.*

Lima, June 5, 2024

  
TEAM PERUVIAN CARGO SAC  
RUC: 20521924048  
GUSTAVO SOLIS CALERO  
GERENTE GENERAL  
DNI: 40096931



TEAM PERUVIAN CARGO  
TU CARGA EN BUENAS MANOS

SCOPE OF THE QMS

CODE: TPC-DG-SGC-001

VERSION: 02

APPROVAL DATE: MAY 2024

At TEAM PERUVIAN CARGO, we determine the limits and applicability of our Quality Management System to establish the scope considering our external and internal issues, the requirements of relevant stakeholders, products and services.


SCOPE OF THE QUALITY MANAGEMENT SYSTEM				
PROCESS TYPE	PROCESSES	RULES	SERVICES	PHYSICAL LIMITS
Strategic	Integrated Management System (SGC -SGCS - BASC)	Applies to the Standard: ISO 9001: 2015	"Cargo Agency service for Export and Import Operations by Maritime and Air, and Land Transport service <i>by road for general cargo at the locally and nationally from Callao, Peru.</i> "	Jr. César Lopez Rojas N° 185, Int. 1106, Urb. Centro Comercial Maranga, San Miguel, Lima
	General management			
Operational	Commercial management			
	Operations: Exports Imports			
	Land transport			
Support	Suppliers			
	Accounting *			
	HR			
	Vehicle Maintenance			
	Information Technology			
	Access Control and Physical Security			

\*Not within the scope of the QMS

**Applicability:**

- ISO 9001:2015 -Quality Management System

Where the TEAM PERUVIAN CARGO Quality Management System does not apply to the requirements:

	<b>SCOPE OF THE QMS</b>	<b>CODE:</b> TPC-DG-SGC-001
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8.3 Design and development of products and services

The company does not carry out the design and development of new products since the service is managed according to the parameters defined by the company, legal requirements and the alignment of customer requirements to our existing services.

8.5.1 (F) Validation:

The outputs resulting from the processes can be verified through subsequent monitoring or measurement activities, so it is not necessary to carry out a validation or revalidation process. There are monitoring programs such as the Cargo Agency System and the formats for monitoring Import Operations Control and Export Operations Control.

Reviewed and approved by:



**TEAM PERUVIAN CARGO SAC**  
 RUC. 20521924098  
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 GERENTE GENERAL  
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**GUSTAVO CLAVER SOLIS CALERO**

General manager

Date: May 9, 2024